

# What to Expect When I Arrive at A Child's Voice



Building 216

A Child's Voice is a safe place  
for me to talk.

I will either be in building 216 or  
building 241.

The staff will listen to me here.



Building 241



# The Lobby

A staff member is always present if I need anything. Someone will be sitting in the office or with me in the lobby.

I can read, watch a movie, color, or relax while I wait.

The Family Advocate may meet with my parent or caregiver before I start my interview.

Another Advocate may meet with me to answer my questions and explain the process.



# The Interview



I will go to a room where an interviewer at A Child's Voice will listen, get to know me, and ask some questions. If I have a cell phone, I will be asked to turn it off or put it on silent.

There may be fidget toys or items to draw with to help calm my nerves.

This is a safe place to express my thoughts and concerns.

I am not in any trouble and it is important to tell the truth.

I can take a break at any time.

There are cameras there to record what I say, so what I've said will be accurate when they review my interview.



# After my Interview

After my interview, I will return to the lobby. I may read, watch a movie, color, or relax. My parent or caregiver may meet with the staff in another room after the interview.

An advocate may meet with me to check in about how I am doing and provide information after the interview.



# The Medical Room

I may see a nurse practitioner at A Child's Voice for a check-up.

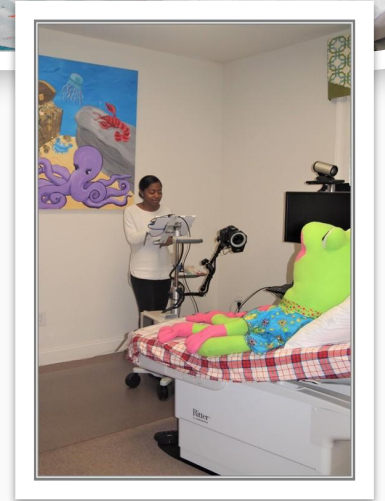
The Advocate will tell me and my parents if I need to see the nurse practitioner.

Another staff member will help the nurse practitioner and take pictures.

The camera is there to help record the exam.

The nurse practitioner will check my whole body and explain everything to me, so I will feel comfortable during the exam.

I can ask the nurse practitioner any questions I have about the exam or my body.



# Before I leave

I will be asked if I would like a coping kit.

Someone will explain the contents to me.



A Child's Voice is safe for me.

If I have more questions, I can ask the staff when I arrive for my appointment or ask my parent(s) to call the office and speak with an advocate at 770-464-0082.

